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BEFORE THE ARIZONA CORPORATION COMMISSION 1 RECEIVE 2 **COMMISSIONERS** 2015 APR 29 P 4: 23 SUSAN BITTER SMITH, Chairman 3 **BOB STUMP** ... CORP COMMISS... BOCKET CONTROL **BOB BURNS** 4 **DOUG LITTLE** 5 TOM FORESE 6 IN THE MATTER OF THE APPLICATION OF DOCKET NO. SW-20445A-09-0077 GLOBAL WATER - PALO VERDE UTILITIES 7 COMPANY FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY 8 SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS 9 PROPERTY THROUGHOUT THE STATE OF ARIZONA IN THE MATTER OF THE APPLICATION OF DOCKET NO. W-02451A-09-0078 10 VALENCIA WATER COMPANY – GREATER BUCKEYE DIVISION FOR THE ESTABLISHMENT OF 11 JUST AND REASONABLE RATES AND CHARGES FOR 12 UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR 13 VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA 14 IN THE MATTER OF THE APPLICATION OF DOCKET NO. W-01732A-09-0079 WILLOW VALLEY WATER CO. FOR THE 15 ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE 16 DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY 17 THROUGHOUT THE STATE OF ARIZONA-IN THE MATTER OF THE APPLICATION OF DOCKET NO. W-20446A-09-0080 18 GLOBAL WATER - SANTA CRUZ WATER COMPANY FOR THE ESTABLISHMENT OF JUST AND 19 REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE 20 RATE OF RETURN ON THE FAIR VALUE OF ITS 21 PROPERTY THROUGHOUT THE STATE OF ARIZONA IN THE MATTER OF THE APPLICATION OF DOCKET NO. W-02450A-09-0081 22 WATER UTILITY OF GREATER TONOPAH FOR THE ESTABLISHMENT OF JUST AND REASONABLE **Notice of Filing Compliance** 23 RATES AND CHARGES FOR UTILITY SERVICE (Decision No. 71878) DESIGNED TO REALIZE A REASONABLE RATE OF 24 RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA 25 Arizona Corporation Commission 26 DOCKETED

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1 2	IN THE MATTER OF THE APPLICATION OF VALENCIA WATER COMPANY – TOWN DIVISION DOCKET NO. W-01212A-09-0082		
3	FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY Notice of Filing Compliance		
4	SERVICE DESIGNED TO REALIZE A REASONABLE (Decision No. 71878) RATE OF RETURN ON THE FAIR VALUE OF ITS		
5	PROPERTY THROUGHOUT THE STATE OF ARIZONA		
6			
7	Decision No. 72440 (dated June 27, 2011) requires that Global Water – Palo Verde		
	Utilities Company, Global Water – Santa Cruz Water Company, Valencia Water Company –		
8	Town Division, Valencia Water Company – Greater Buckeye Division, Water Utility of Greater		
9	Tonopah and Willow Valley Water Co. (collectively, the "Global Utilities") to file, by April 30,		
10	each year, a report of the activities of the Low Income Relief Program ("LIRP") for the preceding		
11	calendar year. Accordingly, the Global Utilities file their annual report.		
12			
13	RESPECTFULLY SUBMITTED this 29th day of April 2015.		
14	Snell & Wilmer L.L.P.		
15	SNELL & WILWER L.L.I.		
16	By Timol Dalo		
17	Michael W. Patten		
18	Timothy J. Sabo One Arizona Center		
19	400 East Van Buren Street Phoenix, Arizona 85004		
20			
21	Attorneys for Global Utilities		
22			
23			
24			
25	Original +13 copies of the foregoing filed this 29 day of April 2015, with:		
26	Docket Control		
27	Arizona Corporation Commission 1200 West Washington Phoenix, AZ 85007		

1 2	Copies of the foregoing hand-delivered/mailed this 29 day of April 2015, to:	
3	Lyn A. Farmer, Esq.	Daniel W. Pozefsky, Esq.
4	Chief Administrative Law Judge Hearing Division	Chief Counsel, Residential Utility Consumer Office
5	Arizona Corporation Commission 1200 West Washington	1110 West Washington Street, Suite 220 Phoenix, AZ 85007
6	Phoenix, AZ 85007	
7	Janice Alward, Esq.	Greg Patterson, Esq. WUAA
8	Chief Counsel, Legal Division Arizona Corporation Commission	916 W. Adams – 3 Phoenix, AZ 85007
9	1200 West Washington	
10	Phoenix, AZ 85007	Garry D. Hays, Esq. Law Offices of Garry D. Hays, P.C.
11	Mr. Steve Olea Director, Utilities Division	1702 E. Highland Avenue, Suite 204 Phoenix, AZ 85016
12	Arizona Corporation Commission	
13	1200 West Washington Phoenix, AZ 85007	Court S. Rich, Esq. Rose Law Group, pc
14	Brian Bozzo	6613 N. Scottsdale Road, Suite 220 Scottsdale, AZ 85250
	Compliance Enforcement Manager	Rick Fernandez
15	Utilities Division Arizona Corporation Commission	25849 W. Burgess Lane
16	1200 West Washington Phoenix, AZ 85007	Buckeye, AZ 85326
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19	By Jackynthoward	
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ANNUAL REPORT

Low Income Relief Program

Commission Decision No. 72440 (dated June 27, 2011) requires that Global Water – Palo Verde Utilities Company, Global Water – Santa Cruz Water Company, Valencia Water Company – Town Division, Valencia Water Company – Greater Buckeye Division, Water Utility of Greater Tonopah and Willow Valley Water Co. and Commission Decision No. 74364 (dated February 26, 2014) requires that Water Utility of Northern Scottsdale, Inc. (collectively, the "Global Utilities") file, by April 30 of each year, a report of the activities of the Low Income Relief Program (the "LIRP") for the preceding calendar year. The report is to include but not be limited to an annual report by the Arizona Community Action Association (the "ACAA"), the total of Low Income Relief Program funds collected, and the total match by Global Utilities. The following information is provided for the calendar year ending December 31, 2014.

Annual Report by the Arizona Community Action Association

Effective September 1, 2011, Global Water Resources, Inc. entered into an agreement with the ACAA, an Arizona non-profit corporation, to administer the LIRP. To date, the ACAA has entered into agreements with five Community Action Programs for distribution of the funds within the various service areas of the Global Utilities.

The Community Action Human Resource Agency (CAHRA) is responsible for the distribution of funds in areas served by Global Water -- Santa Cruz Water Company and Global Water -- Palo Verde Utilities Company. The Western Arizona Council of Governments (WACOG) is responsible for the distribution of funds in areas served by the Willow Valley Water Company. Buckeye Outreach for Social Service (BOSS) is responsible for the distribution of funds in the areas served by Valencia Water Company – Town Division; Valencia Water Company – Greater Buckeye Division; and Water Utility of Greater Tonopah. The ACAA has also contracted with

Pilgrim Rest Baptist Church and Open Hands Outreach to distribution funds in any area served by the Global Utilities, including the Water Utility of Northern Scottsdale, Inc.

Total funds distributed in 2014 according to the ACAA were:

Agency	Funds Distributed	Households Assisted	
CAHRA	\$13,170.00	69	
WACOG	\$0.00	0	
BOSS	\$5,261.49	30	
Pilgrim Rest	\$350.26	2	
Open Hands Outreach	\$0.00	0	

The balance of the program with the ACAA at year-end 2014 was \$133,646.28.

Annual Calculation of Low Income Relief Tariff

The LIRP is funded by Global Utilities' customers through a monthly customer surcharge and by shareholders through an equal match by the Global Utilities. The LIRP is capped at \$100,000 total annual funding (shareholder and customer funds) across the Global Utilities. The monthly LIRP surcharge to customers is determined in November of each year for the next year, and is based on the number of active connections as of September 30th. On December 2, 2013, the Global Utilities submitted the computation for the monthly customer surcharge to become effective January 1, 2014. The monthly customer surcharge for 2014 was \$0.09 per month, per connection.

Total Low Income Relief Program Funds

Exhibit 1 to this Annual Report shows the total amount of LIRP funds collected for each of the Global Utilities and the total amount of matching funds for Calendar Year 2014. In 2014, total funds from all the Global Utilities were \$49,946.16. Total customer funds were \$51,403.13.

EXHIBIT 1

Low Income Relief Tariff 2014	Global Utilities Contribution	Customer Contributions
Palo Verde/Santa Cruz Utilities Company	(\$40,085.76)	(\$41,298.13)
Valencia Water Company Town Division	(\$6,626.40)	(\$7,091.80)
Willow Valley Water Company	(\$2,019.60)	(\$1,790.11)
Water Utility of North Scottsdale		(\$54.51)
Water Utility of Greater Tonopah	(\$411.84)	(\$394.77)
Valencia Water Company Greater Buckeye Division	(\$802.56)	(\$773.81)
Total	(\$49,946.16)	(\$51,403.13)